



Dear [Name],

DATE

Welcome to Full Life Care's Health Home program! You are eligible to receive care coordination services as part of your Medicaid coverage. Joining is free and requires no application. Participation is completely voluntary.

Health Home services are tailored to your individual needs and preferences. They may include the following:

- Help with management of chronic conditions
- Monthly care coordination, either in person or by phone (your choice)
- Assistance with doctor appointments and referrals
- Referrals to services available in your community (like transportation and housing)
- Visits at home, at the hospital, or wherever necessary
- Assistance with care transition and hospital discharge
- Ongoing individual support

We have a network of care coordination organizations made up of various types of providers. Our goal is to connect you with one that best suits your needs.

A Health Home Care Coordinator from Full Life Care will be in touch with you soon. We look forward to working with you!

A handwritten signature in black ink that reads "Jessica Herzer".

Jessica Herzer, Full Life Care Health Home Network Director

Questions? Call the Full Life Care Health Home office at: 206-231-0207